

3rd letter from Enid Vincent

17 June 1992

Dear Mr Summers

I am writing in response to your letter of 18 May 1992. I am sorry that you were not happy with all the points made in my previous reply to you. I understand, however, that when you last attended the outpatient clinic Dr Gundy went through your case notes with you and answered all your queries on medication.

Whilst I note your praise of certain staff on Bluebell Ward, and will pass your comments on, I feel that we have already investigated your complaints thoroughly and that I have nothing further to add.

Dr Gundy has assured me that he would be happy to discuss the question of your medication with you again at your next appointment should you so wish.

Yours sincerely

DR ENID VINCENT

Chairman

Wandsworth Health Authority