

# A Westminster ticket

Dear Sirs

Re PCN Number WM77019438

Once again, your operatives are 'trying it on' – in fact engaging in fraudulent practices. There was no Penalty Charge Notice issued in this case. Anticipating this might happen, I made contemporaneous notes.

As a private hire driver I was awaiting my clients to emerge from the Royal Horticultural Society's Lindley Rooms on Vincent Square when the 'Civil Enforcement Officer' appeared at my side window to say, " You've been here 8 minutes. I can mail it to you " . I replied, "No, it doesn't work like that. You would have to put the ticket on my windscreen. I'll be off now. " Whereupon, I departed the scene – at no point did he try to affix any parking ticket, nor attempt to hand me one.

The terms of your 'How to Challenge' documentation detail the somewhat draconian, " A person who knowingly or recklessly makes a false representation regarding a material fact is guilty of an offence and on summary conviction may be liable for a fine of up to £5,000." Tell me, please, why this should not apply to your deceitful traffic wardens ?

Yours faithfully,

Mr A.J.P. Summers

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Our Ref: DW\_EROBERT

07 December 2012

**Penalty Charge Notice No:** WM77019438  
**Date of Contravention:** 25/10/2012 at 11:56  
**Vehicle Registration Mark:** AX03KXM  
**Location:** Vincent Square [d4]  
**Contravention Code:** 11U  
**Contravention Description:** Parked without payment of the parking charge - mobile phone parking

Dear Mr Summers

Traffic Management Act 2004

NOTICE OF ACCEPTANCE

Thank you for your Representation made on receipt of the Notice to Owner (NIO) regarding the above Penalty Charge Notice (PCN), issued by a Civil Enforcement Officer (CEO) for an alleged parking contravention.

I am pleased to inform you that your Representation has been accepted and the PCN and NIO have been cancelled.

The PCN was issued because the CEO observed the vehicle parked in a paid for bay without a payment for parking in place.

As insufficient evidence was provided by the CEO to demonstrate the PCN was served correctly, I am able to cancel the charge on this occasion.

You state in your Representation that you were parked to await your passengers. I must advise you that the City Council appreciates that the picking up passengers and their luggage is sometimes necessary and most regulations provide an exemption for this purpose. In most instances, the exemption applies strictly to allow the passenger to board the vehicle, and does not include waiting for the passenger. It should be immediately obvious to a CEO that the vehicle is parked for this purpose.

In this instance, no exempt activity was seen to be taking place around the vehicle. As there was no indication that the vehicle was parked for picking up a passenger, a PCN was issued.

I can confirm there is no further action required in respect of this PCN.

Yours sincerely



Leith Penny, Strategic Director for City Management

*No it wasn't!*

# Transport for London ticket

Dear Sirs,

Penalty Charge Notice : GF6349577A

I wish to complain in no uncertain terms about the issue of

the above penalty charge notice. I parked outside NatWest Bank at the front end of the 'one hour free parking' bay ( between 10a.m. and 4p.m. ) adjacent to the telephone box there at about 11a.m. on the day in question.

There was no tape and/or bollards indicating that the bay had been 'temporarily suspended'. It was only when I returned to my car less than an hour later to see two of your operatives issuing me with a ticket that they pointed to a small sign some 12 foot in the air attached to a pole which said 'bay suspended' or some such. How on earth is a motorist supposed to see that ? In fact, the position in which I parked meant that even if I had looked 12 foot in the air from there, my view of this 'sign' would have been, and indeed was, obscured by the telephone kiosk.

There appeared to be no just cause for this Red Route parking zone to be out of action anyway. Personally, I find them very useful ... to be able to park free whilst attending to one's business in Southside or wherever.

As I have said there was inadequate warning of this bay's closure and I trust you will be able to cancel this ticket.

I await your news,

Yours faithfully,

Mr A.J.P.Summers

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## Transport for London

For all enquiries, please telephone 0845 603 4545

Our Ref: GF6349577A

Your Ref: JM

Date: 5 December 2013



Transport for London  
Traffic Enforcement Notice  
Processing Service

Po Box 194  
Sheffield  
S98 1LZ

Dear Mr A Summers

**Penalty Charge Notice** GF6349577A

**Vehicle Registration Mark:** V739JKO

**Date & Time of Issue:** 11/11/2013 11:50

**Location of Contravention:** Wandsworth High Street (Wandsworth)

Thank you for your letter received 20 November 2013 regarding the above penalty charge notice.

The above penalty charge notice has now been cancelled due to an administrative error.

Please accept my apologies for any inconvenience that this may have caused. This decision does not affect the outcome of any other penalty charge notices issued under similar circumstances.

Yours sincerely

Stella Osibona

On behalf of Transport for London

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MAYOR OF LONDON



VAT number 756 2769 90